

Collaboration in action:

A patient-centric approach to advancing cancer care in Clatterbridge*

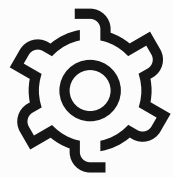


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*This is a Collaborative Working Project between Novartis UK and
The Clatterbridge Cancer Centre NHS Foundation Trust

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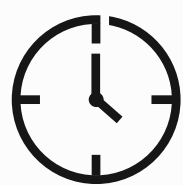
The challenge:¹



Workforce capacity constraints



Strengthen patient education

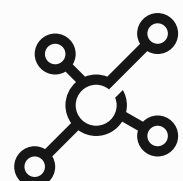


Delays to systemic anti-cancer therapy initiation

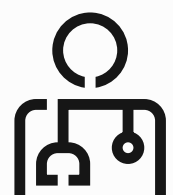


Increased monitoring for patients

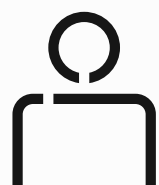
The response:¹



Pathway mapping to identify improvements



Introduction of a Clinical Nurse **Specialist role***



A single **point of contact**

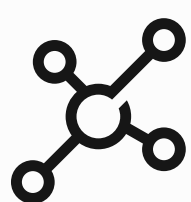
References

1. Novartis UK. The Clatterbridge Cancer Centre NHS Foundation Trust. Available: <https://www.novartis.com/uk-en/about/partnerships/collaborative-working/clatterbridge-cancer-centre-nhs-foundation-trust-ccc> [Accessed: May 2026]

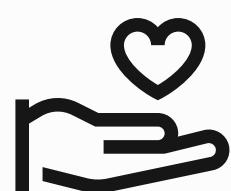
With The Clatterbridge Cancer Centre NHS Foundation Trust, we co-developed solutions to:*



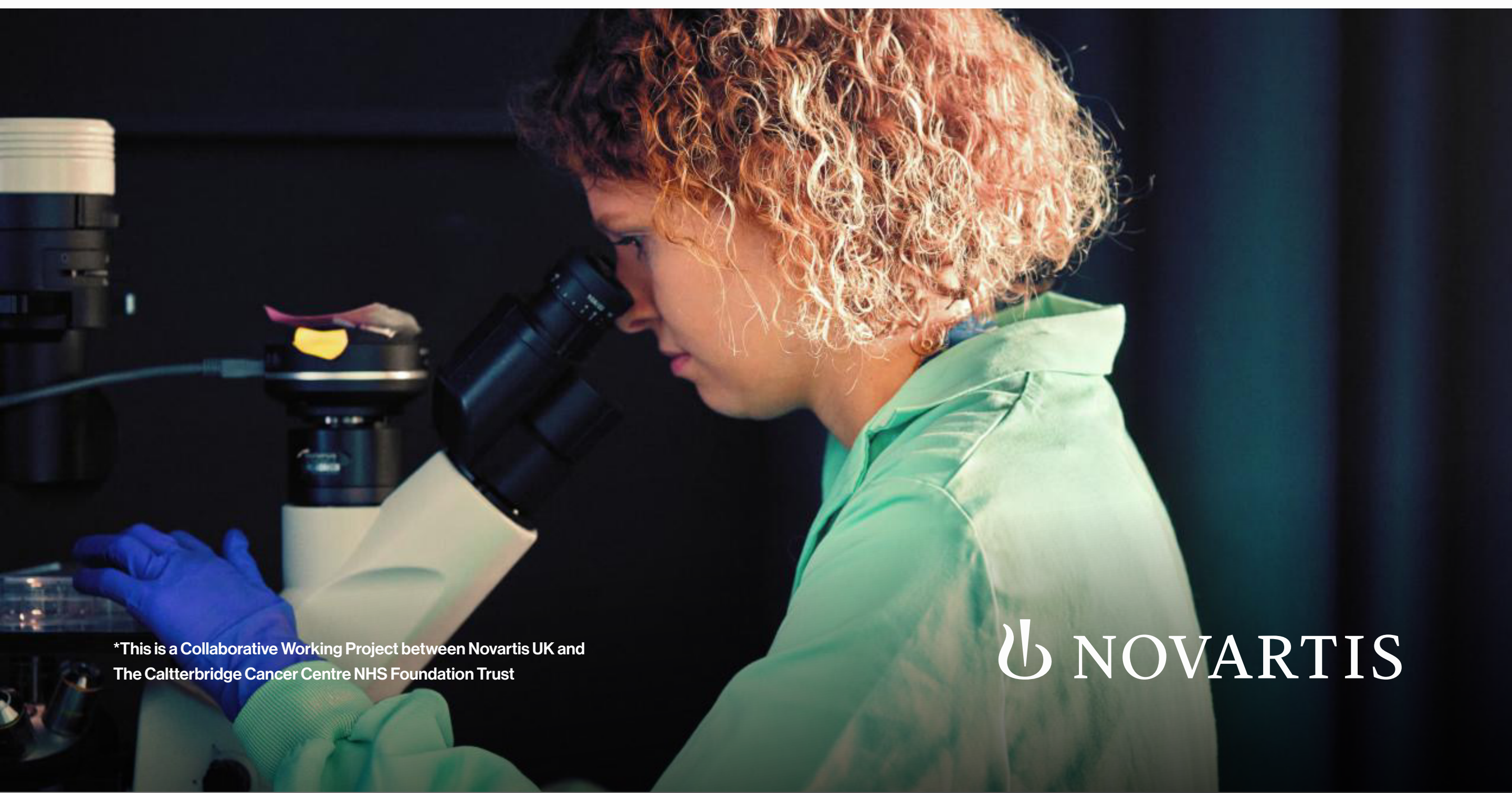
The Clatterbridge
Cancer Centre
NHS Foundation Trust



Optimise cancer care pathways



Support implementation to **improve patient experience** and outcomes



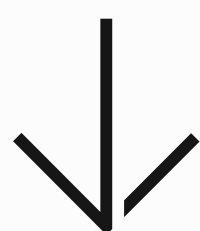
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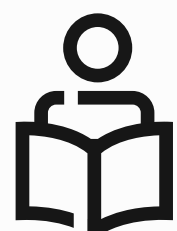
Impact:¹



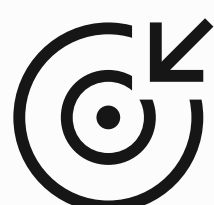
The SACT Nurse delivered **1,900** patient interactions and **280+** dedicated clinics



Dedicated clinics **reduced** emails, hotline calls, admissions and treatment delays



Earlier intervention enabled through **proactive patient education**



More targeted, **personalised care** delivered using data-driven insights

References

1. Novartis UK. The Clatterbridge Cancer Centre NHS FoundationTrust. Available from: <https://www.novartis.com/uk-en/about/partnerships/collaborative-working/clatterbridge-cancer-centre-nhs-foundation-trust-ccc> [Accessed: May 2026].



Advancing prevention and productivity across cancer care pathways