

Collaboration in action:

# A patient-centric approach to advancing cancer care in Clatterbridge\*



UK | May 2026 | FA-11673027

\*This is a Collaborative Working Project between Novartis UK and  
The Clatterbridge Cancer Centre NHS Foundation Trust

 **NOVARTIS**

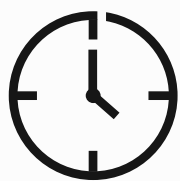
# The challenge:<sup>1</sup>



**Workforce** capacity constraints



**Strengthen** patient education



**Delays** to systemic anti-cancer therapy initiation



**Increased monitoring** for patients

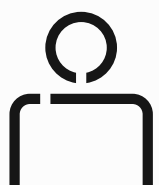
# The response:<sup>1</sup>



**Pathway mapping** to identify improvements



Introduction of a Clinical Nurse **Specialist role\***



A single **point of contact**

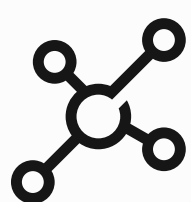
## References

1. Novartis UK. The Clatterbridge Cancer Centre NHS Foundation Trust. Available: <https://www.novartis.com/uk-en/about/partnerships/collaborative-working/clatterbridge-cancer-centre-nhs-foundation-trust-ccc> [Accessed: May 2026]

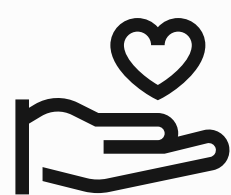
# With The Clatterbridge Cancer Centre NHS Foundation Trust, we co-developed solutions to:\*



The Clatterbridge  
Cancer Centre  
NHS Foundation Trust



**Optimise** cancer care pathways



Support implementation to **improve patient experience** and outcomes



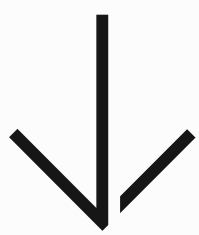
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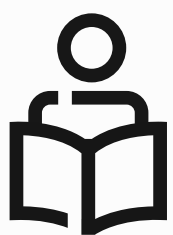
# Impact:<sup>1</sup>



The SACT Nurse delivered **1,900** patient interactions and **280+** dedicated clinics



Dedicated clinics **reduced** emails, hotline calls, admissions and treatment delays



Earlier intervention enabled through **proactive patient education**



More targeted, **personalised care** delivered using data-driven insights

## References

1. Novartis UK. The Clatterbridge Cancer Centre NHS FoundationTrust. Available from: <https://www.novartis.com/uk-en/about/partnerships/collaborative-working/clatterbridge-cancer-centre-nhs-foundation-trust-ccc> [Accessed: May 2026].



# Advancing prevention and productivity across cancer care pathways