**Investor Contacts** [1]

For questions about Investor Relations or the Share Registry, please contact our team.

For all other queries:

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**Private investors** [2]

For information relating to the registration of your shares, including name or address changes, please contact us by mail or telephone:

<table>
<thead>
<tr>
<th>Email address:</th>
<th><a href="mailto:share.registry@novartis.com">share.registry@novartis.com</a> [3]</th>
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<td>P.O.Box</td>
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<td>4002 Basel</td>
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<td>Switzerland</td>
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<tr>
<th>Mailing address:</th>
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<tbody>
<tr>
<td>Phone: +41 61 324 72 04</td>
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<tr>
<td>Fax: +41 61 324 32 44</td>
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Links
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