

## **Our commitment to quality** <sup>[1]</sup>

Quality is a key priority in every aspect of our work. Our patients are relying on us to deliver the highest quality standards, and we are committed to living up to their expectations.

Read the [Novartis Quality Commitment signed by Vas Narasimhan, Novartis Chief Executive Officer \(PDF 0.2 MB\)](#) <sup>[2]</sup>

### **Quality assurance**

We maintain a robust quality system with harmonized processes and procedures. These include providing integrated medical safety evaluations and benefit-risk assessments as well as monitoring the quality and safety of in-market and investigational products.

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**Source URL:** <https://www.novartis.com/our-company/people-and-culture/novartis-quality-commitment>

#### **Links**

[1] <https://www.novartis.com/our-company/people-and-culture/novartis-quality-commitment>

[2] <https://www.novartis.com/sites/www.novartis.com/files/novartis-quality-commitment.pdf>