

Software Asset Management Expert " >

Job ID

329646BR

Oct 12, 2021

India

Job Description

15 Petabyte of data hosted, 49 countries supported, 15000 servers and thousands of devices to connect locations and businesses.

Information is clearly one of Novartis` most valuable asset.

In ISRM (Information Security and Risk Management), we implement and maintain solutions that secure the Novartis environment, protect our data and provide the necessary control framework to enable compliance with the various regulations associated with the healthcare industry.

105,000 outstanding individuals work with Novartis all with different needs and aspirations. Aligned to a single inspirational purpose to reimagine medicine for millions of patients across the world.

Join us and directly contribute to Novartis' vision to Reimagine Medicine.

Your Responsibilities Include but are not limited to:

- Oversee end-to-end delivery of a dedicated set of systems, tools or applications and ensure their stability, integrity and business continuity. -Ensure services are delivered to the agreed SLA, including reviewing supplier performance based on the agreed SLAs and KPIs.
- Identify, investigate, resolve incidents; report on incidents and review findings with key stakeholders; coordinate crisis management with relevant stakeholders, if required. -Oversee problem management and drive identification of root causes and prevention of recurrences.
- Ensure that an up-to -date asset inventory is maintained & only authorized components are used; coordinate configuration management database changes and /or ensure that configuration items are identified, accounted, reported, verified & audited. -Ensure proper user & access management.
- Ensure adherence to documented operational procedures and quality standards, and that appropriate operational service documentation is created & accepted by stakeholders. -Support Service / Solution Operations Manager in technical topics
- Act as Software Asset Management (SAM) expert for the Novartis Group to ensure transparency and compliance of software licensing as well as cost-efficient software use -Collaborate with a global team of Software Asset Management experts and manage relationships with IT, procurement and legal as well as third party software resellers
- Manage Novartis software inventory (incl. cloud-based software), oversee SAM tools, and ensure asset information (financials & license info etc.) is maintained throughout the entire asset life cycle. -Advise IT functions through strong business partnering on software licensing decisions as well as on ad hoc contractual

questions

- Maintain processes and trainings for managing software throughout the asset lifecycle -Support software vendor audits for suppliers and proactively ensure that license use is aligned with entitlements. -Drive value out of existing and future contracts by ensuring cost optimal deployment and usage of SW assets

Diversity & Inclusion / EEO

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Minimum Requirements

- Masters or bachelor level degree in business/technical/scientific area or comparable education/experience –
- At least 10 years of professional experience in a similar or related role
- Relevant work experience in Software Asset Management

No video provider was found to handle the given URL. See [the documentation](#) for more information.

Division

CTS

Business Unit

TT CTS

Location

India

Site

Hyderabad, AP

Company / Legal Entity

Nov Hltcr Shared Services Ind

Functional Area

Information Technology

Job Type

Full Time

Employment Type

Regular

Shift Work

No

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