

## Sr. Spec. DDIT IES O365 Sec. & Compl.

Job ID  
REQ-10023228

Oct 09, 2024

India

### Summary

-Specialist for project delivery and/or operations in the given business sub -capability. -Partner with Business Stakeholders and DDIT Strategic Business Partners for demand analysis, solution proposal/evaluation and project delivery -Drive operations of systems and applications in scope (both Global and Local), ensuring their stability and integrity and meeting customer service levels.

### About the Role

#### ROLE PURPOSE

- Lead technology delivery horizontal (across domains/business capability areas) focusing on set of technology platform capabilities, solutions, and services.

- Define enterprise technology direction, strategy, and roadmap for cross-functional platforms and systems in alignment with strategic priorities in partnership with Platform Architecture team.
- Responsible for ensuring technology (platform and systems) needs are met at scale for the enterprise, following industry best practices and continuous improvement

## MAJOR ACCOUNTABILITIES

- Define and execute technology delivery strategy catering to multiple business areas with an aim of bringing cutting-edge innovation, process standardization across platforms and systems with high focus on user experience and scalability.
- Partner with Domain Service Delivery for demand analysis, solution proposal/evaluation, and funding estimates.
- Ensure on time, within budget, compliant, secure, and quality delivery of portfolio.
- Create reusable and scalable assets and deploy them across functions and geographies to generate the desired business value and impact
- Run efficient end-to-end value flow (from development to operations) for platforms, or systems ensuring availability and optimal performance for technology areas of responsibility.
- Establish governance structure for projects, operations, etc. with right stakeholder representation.
- Track, report, and deliver against agreed success factors and KPIs for various stakeholders in TT and business.
- Follow industry trends and emerging practices to drive agility, speed, efficiency, and effectiveness.
- Active participation in external technology ecosystem such as key speaker engagements, panel discussions, etc.

Additional specification required for the position:

- Strong understanding of Azure Rights Management and Information Protection.
- Strong understanding around the AIP encryption/decryption process and it ' s associations and integration with other systems including O365 services.
- Fair understanding around various services under the O365 Security and Compliance service.
- Work with O365/Cloud service providers to drive roadmaps and deliver solutions necessary to meet internal requirements, particularly in the areas of , security & compliance, eDiscovery using Azure Information Protection and other related services.

#### KEY PERFORMANCE INDICATORS / MEASURES OF SUCCESS

- Delivery on agreed KPIs including business impact.
  - Launch of innovative technology solutions across Novartis at scale.
  - Project / product portfolio execution performance (schedule, cost, quality, risks, compliance).
  - Adoption and development of Agile, Productization and DevOps practices.
  - Operations stability and effective risk management.
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- Feedback on customer experience

## IDEAL BACKGROUND

- BS in Computer Science or equivalent experience.
- 8+ years of broad IT experience in an enterprise environment. In-depth knowledge of infrastructure, systems management and application architecture
- Good understanding of AIP and RMS, O365 Security & Compliance service.
- Good to have scripting knowledge using PnP, Graph APIs, PowerShell etc. to design and lead automations around the O365 Platform services area.
- Good to have related Microsoft certification.

## LANGUAGES

- Business fluent in English (Written and Spoken)

## COMPETENCY PROFILE

- Product management
  - DevOps
  - Solution architect
  - Systems integration and build
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Division  
Operations

Business Unit  
CTS

Location  
India

Site  
Hyderabad (Office)

Company / Legal Entity  
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area  
Technology Transformation

Job Type  
Full time

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Employment Type  
Regular

Shift Work  
No

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