

## Assoc Dir DDIT IM Americas Portfolio Mgm

Job ID  
REQ-10022567

Oct 04, 2024

Mexico

### Summary

-Communicates EPM standards and monitor the adherence to those standards -Collabrating on communicating new features, process changes and roadmap. -Provides insights and data to EPM leadership and stakeholders -Lead the community of practice forums -Identifies opportunities for process and product improvement -Acts as SME in new feature testing and solution validation

### About the Role

Major accountabilities:

- Support the Global Head of Function or Head team member(s) in day-to-day management
  - Lead the improvements key operational processes for the Function in the area of portfolio management -Anticipate improvements to maximize customer satisfaction.
- Drive the adoption of the new Ways of Working with the new solution selected for EPM -Serve as point of escalation, review and approval for key issues and decisions.

## Key performance indicators:

- Operational targets (including Service Delivery, Financials, Risk and Compliance, etc.) are met -Effective collaboration model in place within and across community of practice
- Improvement targets met achieving productivity target/ROI.
- Maintain operational support costs in align with TT objectives -Implementation of CSI in line with TT objectives conducting to operation excellence and costs reduction

## Minimum Requirements:

### Work Experience:

- Strategy Development.
- Influencing without authority.
- Collaborating across boundaries.
- Interactions with senior management.
- Multi-national global experience.
- Track record delivering global solutions at scale.

### Skills:

- Analytical Thinking.
- Change Management.
- Communication Skills.
- Consulting.
- Data Analysis.
- Data Visualization.
- Financial Modeling.
- Influencing Skills.
- IT Portfolio Management.

### Languages :

- English.

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Division  
Operations

Business Unit  
CTS

Location  
Mexico

Site  
INSURGENTES

Company / Legal Entity  
MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Functional Area  
Technology Transformation

Job Type  
Full time

Employment Type  
Regular

Shift Work  
No

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