

## Assoc. Dir. DDIT Dev. Business Analyst, Global Clinical Operations

Job ID  
REQ-10019759

Aug 21, 2024

Spain

### Summary

In this role you will engage with global business leaders and SMEs to determine requirements and deliver data-driven recommendations to improve efficiency and add value.

You will also act as an advisor providing guidance to improve global business processes, products, services, and software through data analysis.

### About the Role

#### Role Responsibilities:

- Ensure consistency and traceability between user requirements, functional specifications and testing & validation. Support validation and testing (OQ, PQ, UAT, etc)
- Develop project rationale and perform scoping assessments to determine feasibility of

projects

- Highlight/identify gaps in existing functionality and review requirements with stakeholders
- Develop comprehensive requirement specifications that will determine the estimate of cost, time and resources to deploy solutions
- Liaise with the service development team to suggest a high level functional solution
- Ensure that relevant stakeholders are involved in specification of new services and/or major upgrades to existing services
- Ensure the overall user experience is taken into account when designing and deploying new solutions and services
- Ensure implemented solutions are according to specifications and fit for purpose.
- Keep abreast with internal IT systems and documentation requirements, standards (including quality management and IT security), regulatory environments / requirements (if applicable), DDIT Service Portfolio and with industry best practices in leveraging technologies for the business and taking advantage of reusable products, solutions and services wherever applicable
- Take accountability to ensure adherence with Security and Compliance policies and procedures within Service Delivery scope

#### Role Requirements:

- University degree in Informatics, Computer Sciences, business or similar OR relevant experience
- 12+ years total experience and a strong track record as a Business Analyst, including business process reengineering, user requirements gathering and documentation techniques, Epic and User Story writing techniques, workshop facilitation techniques and change management.
- Good experience working as a Business Analyst in Agile Scrum projects.
- Experience working in the Pharmaceutical Industry, ideally in the Clinical Studies area.
- Excellent interpersonal, communication, collaboration, problem-solving and analytical skills with ability to interact with a diverse internal and external audience to interpret and communicate complex information.
- Ability to influence and exercise business judgment.
- Track record delivering global solutions at scale.
- Self-starter with ability to work autonomously in a highly matrixed and multi-cultural environment, taking full ownership of deliverables.
- Experience in Testing / Computer System Validation.

Language: Business fluent in English (written and spoken)

Benefits & Rewards: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

Benefits in Spain include Company Pension plan; Life and Accidental Insurance; Meals; Allowance or Canteen in the office; Flexible working hours

## Commitment to Diversity & Inclusion:

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

This role is based in Barcelona, Spain. Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division  
Operations

Business Unit  
CTS

Location  
Spain

Site  
Barcelona Gran V í a

Company / Legal Entity  
ES06 (FCRS = ES006) Novartis Farmac éutica, S.A.

Functional Area  
Technology Transformation

Job Type  
Full time

Employment Type  
Regular

Shift Work  
No

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5. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Barcelona-Gran-Va/Assoc-Dir-DDIT-Dev-Business-Analyst--Global-Clinical-OperationsREQ-10019759-1>
6. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Barcelona-Gran-Va/Assoc-Dir-DDIT-Dev-Business-Analyst--Global-Clinical-OperationsREQ-10019759-1>