

The Novartis Commitment to Patients and Caregivers

Only by working together and delivering on the four pillars of our Commitment, can we improve outcomes for patients and change the practice of medicine



40+

PATIENT ORGANIZATIONS
representing

200 m

PATIENTS
contributed to its development

78 000+

NOVARTIS EMPLOYEES'
own it as an aspiration to embed the perspective of patients and caregivers systematically in our decision-making

Our Commitment is based on four pillars

Respecting and understanding the patient community perspective



Expanding access to our medicines



Conducting responsible clinical trials



Recognizing the importance of transparency and reporting



Find out
more

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Sharing our sixth year of progress

90%

EARLY RESEARCH PROGRAMS

in general medicines obtained patient insights before first-in-human trials (healthy volunteers).

32

CLINICAL DEVELOPMENT PROGRAMS²

with 45 indications, comprising 51 clinical trials, which had a patient engagement component to obtain the patient perspective on the design and/or conduct of clinical trials.

266

SIMPLIFIED SUMMARIES³

from Phase 1 - 4 clinical trials sent to investigators to share with over 40 000 trial participants and posted on [novartis.com/clinicaltrials](https://www.novartis.com/clinicaltrials).



Find out
more

6 118

PATIENTS REACHED THROUGH MANAGED ACCESS PROGRAMS⁴

95% of requests approved for 50 compounds in 72 countries providing access to locally unlicensed Novartis medicines when treatment options have been exhausted and enrollment into a clinical trial is not possible. At the end of 2023, more than 13 300 patients were receiving treatment through MAPs.

197

CLINICAL TRIALS

included Patient Reported Outcomes (PRO) conducted in 79 countries.

33.2 m

PATIENTS REACHED⁵

through access programs, predominantly in low- and middle-income countries (LMICs).

1. 2023 data. 2. Patient engagement component defined as interaction with patients to seek input, advice or guidance. 3. www.novartis.com/clinicaltrials. 4. <https://www.novartis.com/healthcare-professionals/managed-access-programs>. 5. Includes patients reached with medicines through Novartis Global Health, as well as patients reached with support programs, emerging market brands and donations. www.novartis.com/reportingsuite.