

# Manager - Data Quality

Job ID

REQ-10025171

Okt 08, 2024

Indien

## Summary

Novartis Technical Operations (NTO) Global Operations Center (GOC) Data Governance team is setup to develop and maintain the right metadata, master data, data quality parameters, data lineage, KPI reports and workflows to ensure that data is governed, consistent, reliable and easily accessible for decision-making while ensuring data is maintained across NTO as per Pharmaceutical regulatory and compliance requirement.

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Data Quality Manager drive a strong Data Quality Management culture within team particularly focusing on improving Master Data Quality and enabling Master Data Governance by publishing KPIs & Reports. Drives Data Quality enhancement across the organization for consistency, correctness and completeness. Support and facilitate data enabled decision making for Novartis internal customers by providing quality data

## About the Role

### Major accountabilities:

- **E2E Responsibilities**

- Analyze complex data quality enrichment and cleansing requests from Data Stewards and Data Champions
- Envision the Data Quality strategy, metrics and framework
- Implement data cleansing and linking strategy as per documented data quality improvement strategy
- Plan and execute Data Quality corrections for various functions and light house projects Liaise with the Data Stewards, Data Champions and Data Solution Designer to realize agenda of continuous and active Data Governance
- Responsible for rolling out the periodical Data Quality assessments, DQ KPI measurements, Gap analysis & Continuous improvement to ensure that active Data Governance is achieved, and data quality meets business need and complies with mandatory standards
- Develop training materials, documents on scope of the reports, data quality rules and various data governance modules
- Provide analytical support to business by publishing Excel/QlikView/QlikSense reports for Data quality
- Perform root cause analysis on data inconsistencies highlighted by users and recommending improvements.
- Develop and confirm data dictionary rules ensuring business understands the rules and its value for improving data quality

### Adherences

#### Adherence to the Novartis Values & Behaviors

- Ensure exemplary communication with all stakeholders including internal associates through regular

updates with focus on accomplishments, KPIs, best practices, change management, key events, etc.

- Implement continuous process improvement projects to improve data quality & productivity.

- **Support**

- Successful implementation of Data Governance framework and processes
- Be the change catalyst and champion for data governance and data quality
- Provide guidance and set standards of functional excellence in methodologies, processes and SOPs to enable enhancement of Global & Local data operations
- Support management in adoption, stabilization and sustain data governance.

Why Novartis: Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

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Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>.

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Division

Operations

Business Unit

Innovative Medicines

Standort

Indien

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technical Operations

Job Type  
Full time  
Employment Type  
Regular  
Shift Work  
No  
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