

Manager - Data Quality

Job ID

REQ-10025171

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Novartis Technical Operations (NTO) Global Operations Center (GOC) Data Governance team is setup to develop and maintain the right metadata, master data, data quality parameters, data lineage, KPI reports and workflows to ensure that data is governed, consistent, reliable and easily accessible for decision-making while ensuring data is maintained across NTO as per Pharmaceutical regulatory and compliance requirement.

Data Quality Manager drive a strong Data Quality Management culture within team particularly focusing on improving Master Data Quality and enabling Master Data Governance by publishing KPIs & Reports. Drives Data Quality enhancement across the organization for consistency, correctness and completeness. Support and facilitate data enabled decision making for Novartis internal customers by providing quality data

About the Role

Major accountabilities:

- **E2E Responsibilities**

- Analyze complex data quality enrichment and cleansing requests from Data Stewards and Data Champions
- Envision the Data Quality strategy, metrics and framework
- Implement data cleansing and linking strategy as per documented data quality improvement strategy
- Plan and execute Data Quality corrections for various functions and light house projects Liaise with the Data Stewards, Data Champions and Data Solution Designer to realize agenda of continuous and active Data Governance
- Responsible for rolling out the periodical Data Quality assessments, DQ KPI measurements, Gap analysis & Continuous improvement to ensure that active Data Governance is achieved, and data quality meets business need and complies with mandatory standards
- Develop training materials, documents on scope of the reports, data quality rules and various data governance modules
- Provide analytical support to business by publishing Excel/QlikView/QlikSense reports for Data quality
- Perform root cause analysis on data inconsistencies highlighted by users and recommending improvements.
- Develop and confirm data dictionary rules ensuring business understands the rules and its value for improving data quality

Adherences

Adherence to the Novartis Values & Behaviors

- Ensure exemplary communication with all stakeholders including internal associates through regular

updates with focus on accomplishments, KPIs, best practices, change management, key events, etc.

- Implement continuous process improvement projects to improve data quality & productivity.

- **Support**

- Successful implementation of Data Governance framework and processes
- Be the change catalyst and champion for data governance and data quality
- Provide guidance and set standards of functional excellence in methodologies, processes and SOPs to enable enhancement of Global & Local data operations
- Support management in adoption, stabilization and sustain data governance.

Why Novartis: Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

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Operations

Business Unit

Innovative Medicines

Místo

India

Pobočka

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technical Operations

Job Type
Full time
Employment Type
Regular
Shift Work
No
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Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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