

'Quality is a key priority in every aspect of our work. Our patients are relying on us to deliver the highest quality standards, and we are committed to living up to their expectations.'

Novartis Quality Policy

Our focus is on patients

We want to reimagine medicine, delivering transformational, high-quality products that improve and extend peoples' lives. To achieve that, we need to harness the full power of our organization, developing medicines more efficiently and delivering greater value for our patients and society.

We are guided by Quality principles

We are committed to giving back more to society than we take by embracing the highest standards of quality and integrity in our work and ensuring that our decisions are guided always by what's best for our patients, adhering to all applicable pharmaceutical rules and regulations. We strive to maintain the highest quality standards in our processes and procedures through continuous improvement.

Quality creates value

Our aim is to make quality a competitive advantage for Novartis, delivering high quality, safe and effective products on time, every time. This will make us more sustainable as a business and a better partner to our patients – now and in the years to come.

Vas Narasimhan

Chief Executive Officer, Novartis